

Winning the “Good Housekeeping Seal of Approval”

Safety Issues Surrounding Our Custodial Workers

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Asbestos

Fires

Dust

Electricity

Mold

Lead

PPE

CUSTODIAL
WORKERS

Labeling

Sprains

Strains

Slips

Trips

Falls

Sanitation

Lifting

Ladders

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Injury Data

What's happening Nationally?

How about in Virginia?

Have you reviewed your injury data?

Slips, Trips and Falls



Sprains and Strains



Slips, Trips and Falls

(Wet or Oily Surfaces, Spills, Ice, Rugs or Mats, Worn Flooring, Obstructed View, Poor Lighting, Clutter, Uncovered Cables, and Uneven Walking Surfaces)



Slips, Trips & Falls Awareness

- Importance of good housekeeping
- Quality of walking surfaces
- Selection of proper footwear
- Pace of work
- Inclement weather
- Falling safely
- Reporting hazards
- Use of ladders

Sprains and Strains

(Lifting, Twisting, Pushing, Pulling, Holding, Carrying, Reaching, Jumping, Using a Tool or Machine, Throwing, and Wielding)

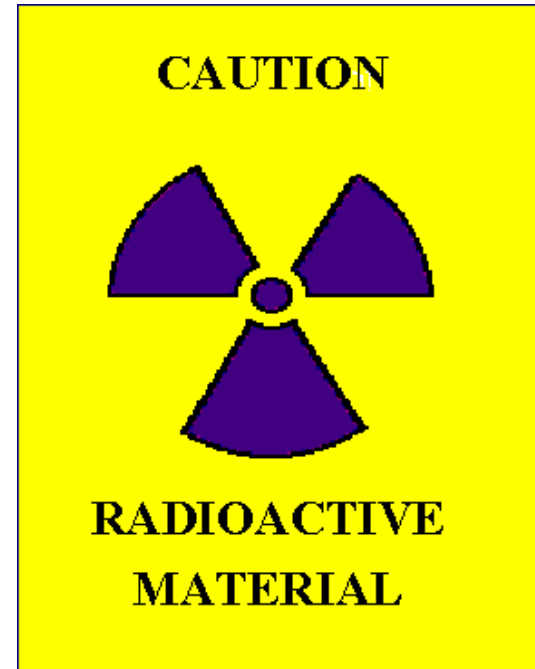


Sprains and Strains Awareness

- Back injuries
- Back anatomy
- Causes/types of back problems
- Causes of back injuries
- Zones of lifting
- Proper lifting technique
- Equipment to assist lifts
- Snow shoveling
- Back strengthening exercises
- Use of back belts

Hazardous Material

- Chemicals
- Asbestos
- Dust
- Lead-Based Paint
- Radioactive Material



Chemical Safety (HAZCOM)

- MSDSs
- PPE use
- Labeling
- Mixing
- Usage
- Spill Response
- Substitution
- Disposal



Biological Organisms

- Bloodborne Pathogens

(blood spills, sanitary napkin receptacles, medical waste)

- Infectious Material

(body fluids – urine, feces, vomit)

- Mold



Personal Protective Equipment and Clothing

- Eye
- Hand
- Body
- Respiratory
- Head
- Feet
- Hearing



Equipment and Tools

- Ladders and Step-Stools
- Carts
- Electrical Equipment
- Sharp Tools
- Fire Extinguishers
- Ergonomics



Ladder Safety

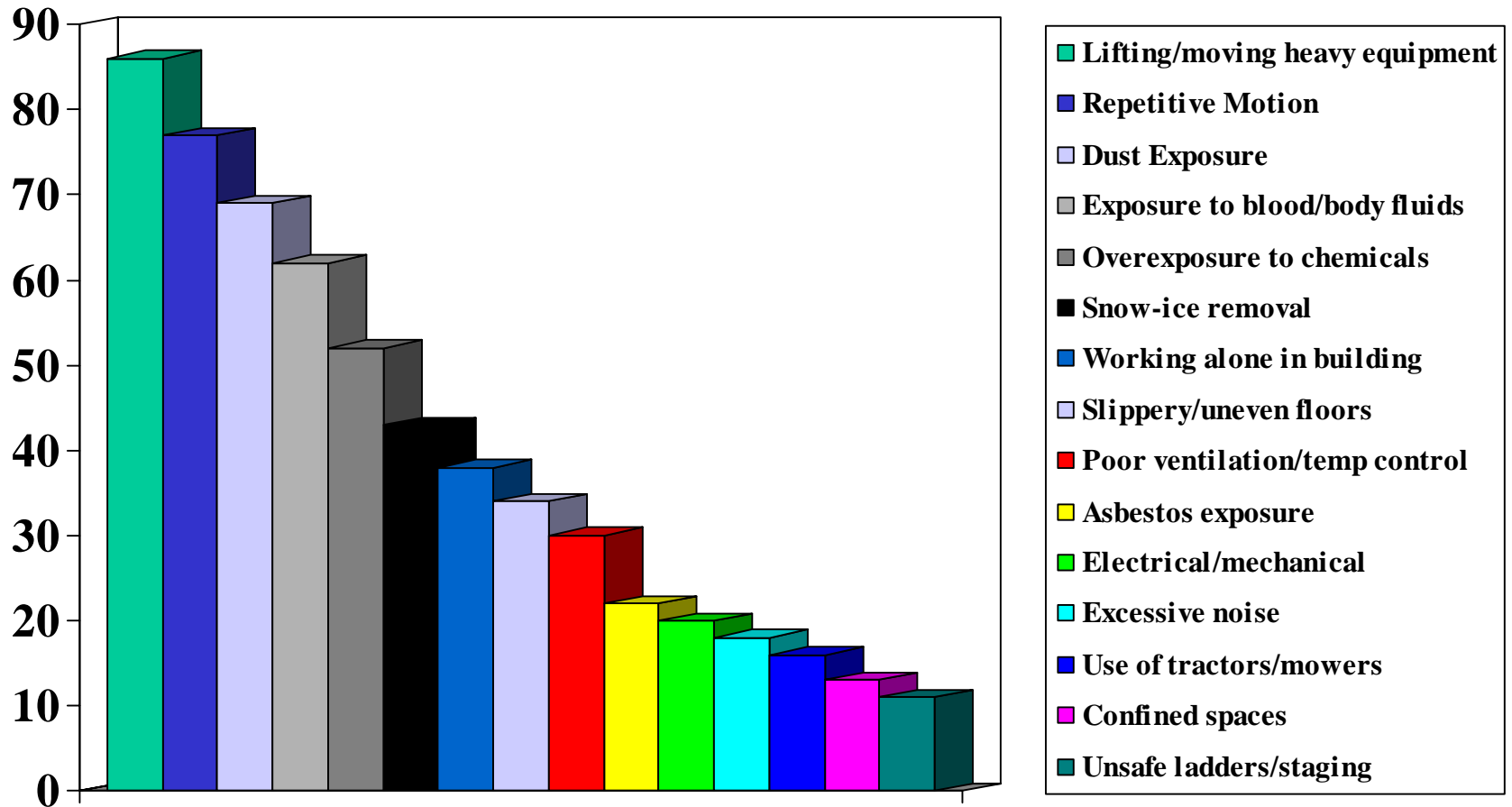
- Inspecting ladders
- Sizing ladders for job
- Ladder placement
- Body placement
- Climbing technique



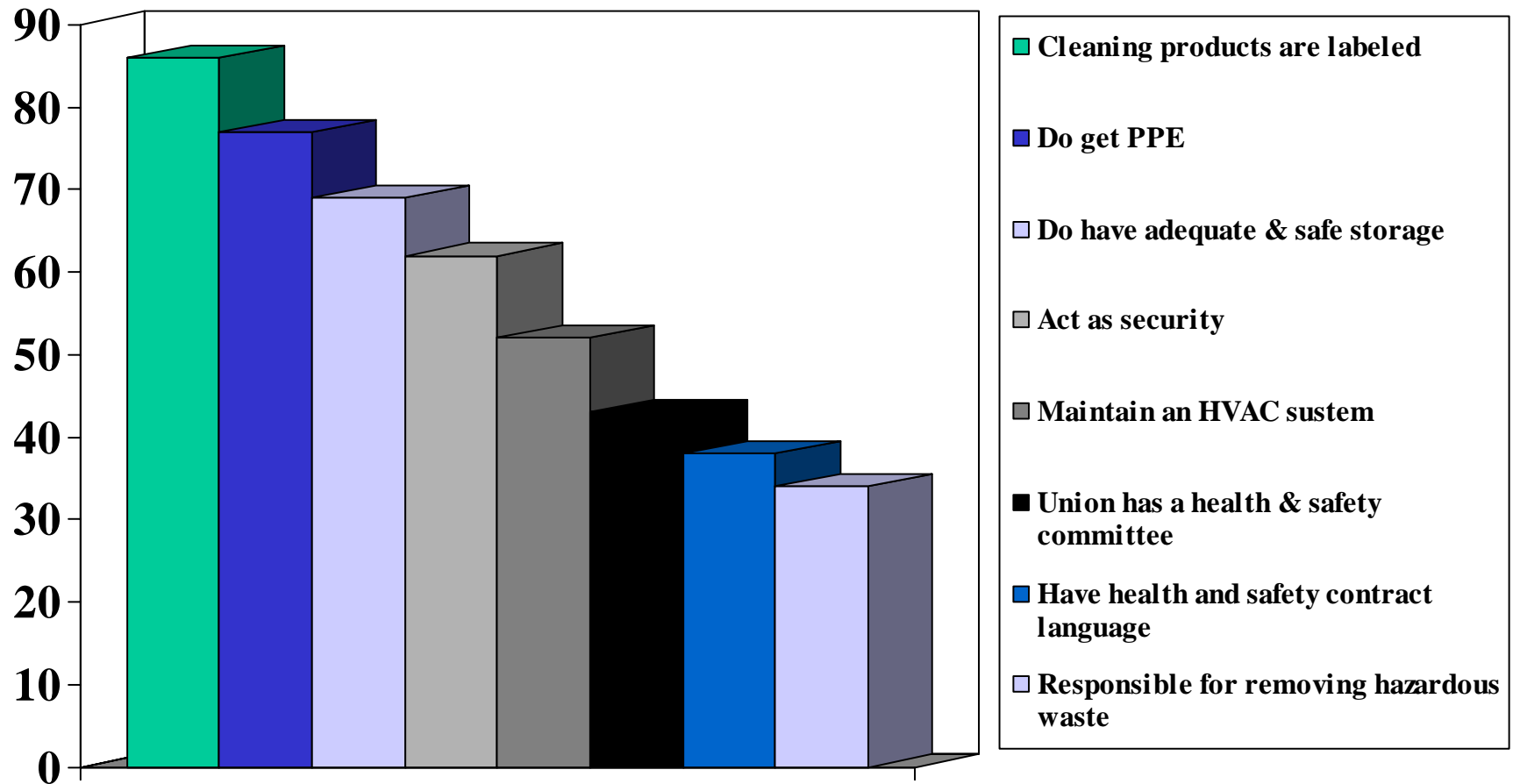
What Do Custodial Workers Have to Say About Workplace Safety?

(Survey conducted by the American Federation of Teachers on K-12,
college, and university custodial workers)

Rating Job Hazards

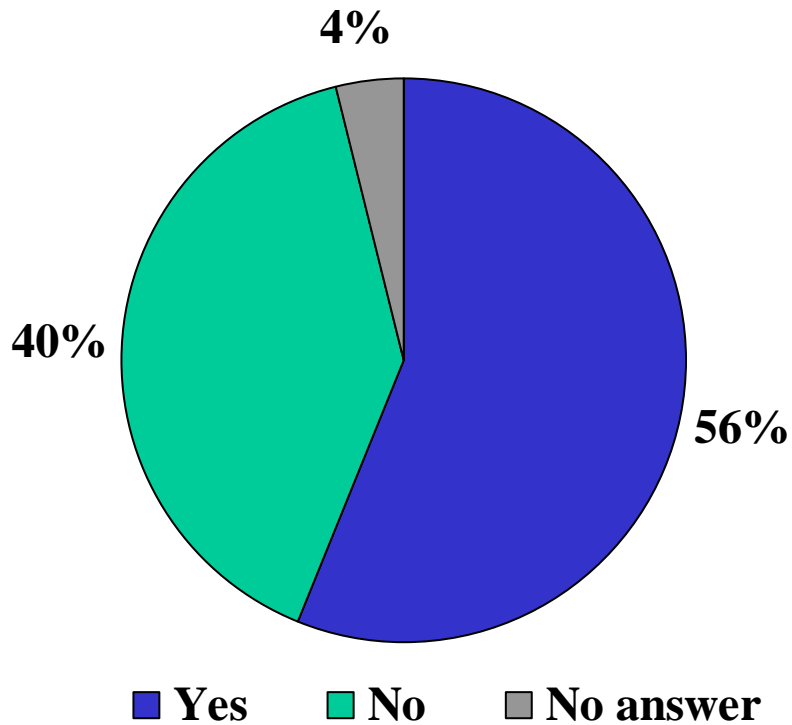


Workplace Concerns and Safety Issues

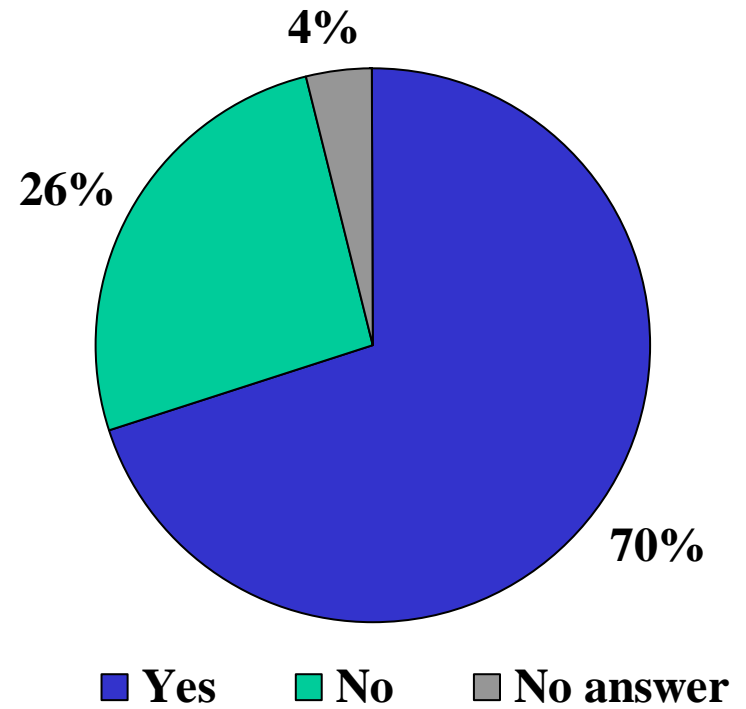


Work-Related Injuries

Have had a work-related injury



Missed work because of injury



Old Dominion University's Effort in Addressing Custodial Worker Safety

Communication

- Develop an open line of communication and good working relationship
- Develop trust
- Provide a means for reporting safety concerns
- Assess their safety needs and perceptions
- Provide them with resources
- Keep them abreast of regulatory changes, new products, training opportunities, etc.

Incident Analysis

(Accident Investigation)

- Follow up on all reported accidents and near misses
- Provide constructive feedback and recommendations for corrective action and/or training
- Track data collected

Job Hazard Analysis

- Carefully study and record each step of a job
- Identify existing or potential job hazards (both safety and health)
- Determine the best way to perform the job or to reduce or eliminate these hazards (requires review and feedback from Housekeepers)
- Review the JHA periodically and make changes as needed

Custodial Services – Job Hazard Analysis

Custodial Worker – performs routine manual work in cleaning, servicing, and stocking supplies in various University facilities

Task	Hazards	Training/Controls
<p>(General)</p> <p>Use of cleaning chemicals</p> <p>Constant lifting, bending, stooping</p> <p>Work around slippery and uneven work surfaces</p> <p>Cleaning restrooms and body fluid spills (not blood)</p> <p>Use of Ladders and stepstools</p> <p>Use of electrical equipment</p> <p>Transportation via motorized vehicle or golf cart</p>	<p>Chemical exposures and spills</p> <p>Sprains and strains</p> <p>Slips, trips and falls</p> <p>Exposure to infectious material</p> <p>Fall</p> <p>Electric shock</p> <p>Vehicular accident</p>	<p>HAZCOM training, use of non-hazardous substitutes, fire extinguisher training</p> <p>Back Safety training, ergonomic controls (equipment)</p> <p>Slips, Trips and Falls training, slip-resistant footwear required</p> <p>General Infection Control training</p> <p>Slips, Trips, and Falls and Ladder Safety training</p> <p>General training by department, purchase of UL listed equipment</p> <p>Must possess valid driver's license, Non-motorized Vehicle Safety training</p>

Custodial Services – Job Hazard Analysis Continued

Custodial Worker – performs routine manual work in cleaning, servicing, and stocking supplies in various University facilities

Task	Hazards	Controls/Training
<p>(Specific)</p> <p>Work in buildings with asbestos-containing material</p> <p>Work in radiation laboratory facilities</p> <p>Work in facilities where regulated medical waste is generated</p> <p>Use of forklift for moving supplies</p> <p>Use of extremely hazardous chemicals, mold clean up, bird dropping clean up</p>	<p>Exposure to asbestos</p> <p>Exposure to radioactive material</p> <p>Exposure to blood and OPIMs</p> <p>Tip over, pinch points, etc.</p> <p>Exposure to biological agent</p>	<p>Asbestos Awareness training</p> <p>Radiation Safety for Ancillary Personnel training</p> <p>Bloodborne Pathogen training</p> <p>Forklift Safety training (hands on and classroom)</p> <p>Respiratory Protection Training, PPE training</p>

Training

- New employee orientation training
- Environmental Health & Safety Office training
- Monthly departmental training
- Online training with Blackboard
- DHRM and VOSH training (or any other free or inexpensive and local training opportunities)

What are you doing about
custodial worker safety?

Please share your ideas and
success stories.